

Alatau City Bank JSC payment card limits

Transaction type	Condition / Amount in KZT	Where established	Note
Cash withdrawal at ATMs	3,000,000 / day	Payment card	Daily limit cannot be changed
Cash withdrawal at ATMs	10,000,000 / month	Payment card	May be changed at the request of the PC Holder to Call Center for a specified period of time
Cash withdrawal at ATMs by code (without payment card)	300,000 per transaction	Payment card	Limit cannot be changed
	1,500,000 / day		
Purchase at points of sale and service via POS terminal	1,000,000 / day	Payment card	Can be changed in the mobile app / at the request of the PC Holder to Call Center for a specified period
Spending limit for Internet transactions	500,000 / day	Payment card	Can be changed in the mobile app / at the request of the PC Holder to Call Center for a specified period
Limit on transfer transactions using payment card details to other banks (including foreign ones) via mobile application	1,000,000 per transaction	Payment card	Limit cannot be changed
	2,000,000 / day equivalent in US dollars or Euros at the exchange rate of the Bank established for payment cards on the date of transfer		Can be changed in the mobile app / at the request of the PC Holder to Call Center for a specified period
	For ELITE premium product 4,000,000/day equivalent in US dollars or Euros at the exchange rate of the Bank established for payment cards as of the date of transfer		
Limit on transfer operations by account number within the Bank in tenge	on account of the individual resident of the RK – without limitations	Current account using a PC	Limit cannot be changed
	on account of the individual non-resident of the RK – 4,000,000 per transaction		
	on account of the LE/SP – without limitations		
Limit on transfer operations by account number within the Bank in the currency	for 1 transaction 10 000\$ – on account of the individual 8 000€ – on account of the individual 500 000P – on account of the individual	Current account using a PC	Limit cannot be changed
	on account of the LE that performs custodian activity – without limitations		
	on account of another LE/SP – unavailable		
Limit on transfer operations by account number to other banks of the RK	on account of the individual – 2,000,000 per transaction	Current account using a PC	Limit cannot be changed
	on account of the LE/SP – 4,000,000 per transaction		

	in foreign currency to the individuals – unavailable		
	in foreign currency to the LE/SP – unavailable		
Limits while transfers with a conversion	at operational time from 09:00 a.m. to 05:00 p.m. 30,000,000/day	Payment card	Limit cannot be changed
	at non-operational time from 05:00 p.m. to 09:00 a.m. of the next day 4,500,000/day		
	at days off 4,500,000/day		
Country limiter	First (any) transaction with magnetic stripe reading of the payment card: India, Indonesia, UK, Brazil, Canada, Ireland, Australia, Netherlands, China, Germany, France, Spain, Malta, Italy, Iceland, Thailand, Ukraine, Philippines, Russia, South Africa, Nepal	Payment card	May be withdrawn upon request of the PC Holder to Call Center
Top up mobile operators specify the amount	100,000 ¹ / day	Payment card	Can be withdrawn upon request of the PC Holder to the Call Center
Replenishment of e-wallets	50,000 / day	Payment card	Can be withdrawn upon request of the PC Holder to the Call Center

General limits on card-to-card money transfer transactions set by international payment systems:			Note
	VISA	MasterCard	Not subject to change/withdrawal
Limit on the amount of transfer per transaction	\$ 10 000	\$ 5 000	
Limit on the amount of transfer transactions per month	\$ 200 000	\$ 100 000	
Limit on the amount of transfer transactions in a seven-day period	\$ 100 000	-	

List of countries excluded from participation in card-to-card money transfer transactions at the request of international payment systems:	
Visa: Cuba, Iran, India (credit cards), Sudan, Syria, USA, North Korea, Crimea, Russia, Donetsk Republic, Lugansk Republic	MasterCard: Cuba, Iran, Sudan, Syria, North Korea, Crimea, Australia, Egypt, Ghana, Jordan, Venezuela, Russia, Donetsk Republic, Lugansk Republic

¹ For Kcell and Activ operators, for other operators – 20 000 / day