## Dear customers!

Jusan Bank JSC (hereinafter referred to as the Bank) hereby informs you of the cancellation of the "Installment Card" product and the suspension of the "Cashback Plus" credit Card" product opened under the Comprehensive Banking Services Agreement for Individuals and the Public Agreement on Services for Individuals.

In connection with this, from March 10, 2023:

- reissuance of the "Installment Card" payment card is suspended (at the customer's request/upon expiration), including tokenization in Apple/Samsung Pay wallets;
- **issuance** of new payment cards "Installment Card" and "Cashback Plus Credit Card" **is not carried out**.

Service for <u>existing</u> "Installment Card" payment card and "Cashback Plus" credit card continues in accordance with the terms of the agreements concluded.

If you have any further questions, please contact the Bank's Call Center at 7711 (toll-free from mobile phones) or +7 7172 587 711 (if you are outside Kazakhstan) or visit a Bank branch.